



DoD BENEFITS OPEN SEASON CONTACTS

COMPONENT/DoD Agency/Field Activity	CONTACT	CONTACT NUMBER	WEB APPLICATION
Department of Air Force Total Force Service Center	AFPC BEST (Benefits and Entitlement Service Team) <i>Joint Base San Antonio-Randolph, TX</i>	(210) 565-0102 DSN: 665-0102 Opt 2 Civilian, Opt 2 Retirement	https://w45.afpc.randolph.af.mil/AFPCSecureNet40/PKI/MainMenu1.aspx
Department of Army CHRA Defense Health Agency National Capital Region Army & Air Force National Guard Defense Contract Management Agency (DCMA) <i>also may contact Melissa Burgess (804) 734-2317</i> Department of Defense Education Activity (DoDEA)	ABC-C (Army Benefits Center-Civilian) <i>Fort Riley, KS</i>	(877) 276-9287 DSN: 520-2222	https://www.ebis.army.mil
Department of Navy Uniformed Services University of Health Sciences	Civilian Benefits Center <i>Main location: Portsmouth, VA</i>	1-888-320-2917	https://www.civilianbenefits.hro.c.navy.mil
Defense Logistics Agency (DLA) Missile Defense Agency (MDA) Defense Threat Reduction Agency (DTRA) Defense Advanced Research Projects (DARPA) Defense Commissary Agency (DeCA) DoD Human Resources Activity (DHRA) Defense Media Activity (DMA) Joint Chief of Staff (JCS)	DLA DHRS-DoD Benefits Team DLABenefitsCOE@dla.mil <i>Columbus, OH</i> 4th Estate: DHRCDBENEFITS@dla.mil	1-877-692-0276 4th Estate: 1-866-378-1171 Opt 3 4th Estate, Opt 9 Benefits Direct line: (614) 692-0216	https://employees.hr.dla.mil/tools/GRB.asp
Defense Finance and Accounting Service (DFAS) Defense Acquisition University (DAU) Defense Test Information Center (DTIC) Defense Contract Audit Agency (DCAA) <i>also may contact Robert Wied at (571) 448-3177</i> Defense Information System Agency (DISA) Inspector General of the Department of Defense National Defense University (NDU)	DFAS Howard Locke, Director Denise Cunningham (317) 212-5360	Benefits Center: (317) 212-0454	https://grbplatform.hr.dla.mil/grb
Defense Intelligence Agency (DIA)	Lori Derfler	(202) 231-1995	
National Geospatial Agency	Human Development (HD) Contact Center	(855) 443-7378	
National Security Agency (NSA)	Rebecca Phelps, Insurance Officer Paula Newman, Retirement Counselor (240) 373-3610 <i>Fort Meade, MD</i>	Benefits Office: (410) 854-6188	
Washington Headquarters Services (WHS) Office of the Secretary of Defense Pentagon Force Protection Agency Defense Security Cooperation Agency (HQ only) Defense Technology Security Administration Office Office of Economic Adjustment (OEA) Defense Legal Services Agency (DLSA) Defense PWO/MIA Accountability Agency (DPAA) Defense Test Resource Management Center (DTRMC)	Kenneth Rauch, Director Kimberly Beale, Team Lead (571) 372-3949	Benefits Line: (703) 695-6493	https://grbplatform.hr.dla.mil/grb